Rollo Fast Check-in

Online pre-check-in makes renting faster.

Would you like to reduce the waiting time when collecting your car on arrival at the rental office?

Rollo Fast Check-in lets you speed up the procedures at the counter.

It is very simple: after registering in the "Create account" section of our booking system and booking your car or van, with payment in advance or directly at the rental office, enter your personal details and driving licence details, scan your documents and attach them in PDF format.

When you arrive at the rental office, all you have to do is show your identity document, driving licence and payment card, sign, pay and... get straight behind the wheel of your vehicle!

BOOKING TERMS AND CANCELLATION POLICY

With Autonoleggio Rollo, booking is convenient and secure

Booking a trip is easy, but unexpected events may occur. For this reason, Rollo Autonoleggio offers the option to cancel a vehicle booking free of charge, guaranteeing a full refund of the amount paid in the case of prepayment.

How does it work?

Cancellation and refunds are handled in two different ways, depending on the payment method selected:

For online bookings with advance payment, cancellation may be made within 72 hours of the rental start date to obtain a full refund of the cost paid. If, however, cancellation takes place in the 48 hours preceding the rental start date, a penalty of €50.00 for cars and €70.00 for vans will apply.

If no notice of cancellation of the booking is given (no-show), the entire prepaid amount will be retained.

For bookings to be paid at the rental office (when collecting the car), you may cancel at any time at no additional cost. We only ask that you inform us of your decision to cancel the booking as soon as possible.

ACCESSORIES

Snow chains: make your winter journeys safe and ensure access in regions where snow equipment is mandatory on certain stretches of road.

Child seat: ensures safe and relaxed travel for customers travelling with children aged 0 to 3. Our baby-seat accessories are practical, functional and of high quality.

Child booster seat: allows children to travel in complete comfort, thanks to a booster cushion used with the normal seat belts.

When renting a van, you can choose from various useful accessories to make your work easier: request a convenient motorcycle loading ramp with securing straps, a trolley for small removals, or garment hanging rails to organise clothing.