BOOKING TERMS AND CANCELLATION POLICY

With Autonoleggio Rollo, booking is convenient and secure

Booking a trip is easy, but unexpected events may occur. For this reason, Rollo Autonoleggio offers the option to cancel a vehicle booking free of charge, guaranteeing a full refund of the amount paid in the case of prepayment.

Procedure:

Cancellation and refunds are handled in two different ways, depending on the payment method selected:

• For online bookings with advance payment, cancellation may be made within 72 hours of the rental start date to obtain a full refund of the cost paid. If, however, cancellation takes place in the 48 hours preceding the rental start date, a penalty of €50.00 for cars and €70.00 for vans will apply.

If no notice of cancellation of the booking is given (no-show), the entire prepaid amount will be retained.

• For bookings to be paid at the rental office (when collecting the car), you may cancel at any time at no additional cost. We only ask that you inform us of your decision to cancel the booking as soon as possible.